



MULBERRY
HOMES

YOUR JOURNEY FROM RESERVATION TO EXCHANGE

A STEP-BY-STEP GUIDE TO YOUR MULBERRY HOMES PURCHASE

We know that buying a new home is a big commitment — which is why we make the process as smooth and structured as possible.

Here's what to expect between reservation and exchange of contracts.



DAY 1 - RESERVATION DAY

- You'll complete a **Reservation Agreement** at your chosen development.
- We send the reservation details to your solicitor and mortgage advisor to get things moving.



DAY 3 - LEGAL & FINANCIAL DAY

- By this point, you should have:
 - Instructed your **conveyancer/solicitor**
 - Appointed your **mortgage advisor**



DAY 5 - APPLICATION & FEES

- Your **mortgage application** should be submitted.
- **Search fees** should be paid so legal work can begin.
- Your solicitor applies for **property searches**.



DAY 8 - SEARCHES & SURVEY PREPARATION

- They'll confirm when the results are expected.
- Your mortgage advisor awaits instruction for the **valuation survey**.*





DAY 10 - ENQUIRIES BEGIN

- Your solicitor begins raising **initial enquiries**, even before search results arrive.



DAY 12 - SURVEY CHECK-IN

- Confirm that your **mortgage valuation survey** has been booked with your dedicated sales advisor.



DAY 20 - MORTGAGE OFFER & SEARCHES RETURNED

- You receive your **formal mortgage offer**.
- A copy is sent to your solicitor.
- Your **search results** should also be back by now.



DAY 21 - CONTRACTS & FINAL ENQUIRIES

- Your solicitor sends you:
 - The **contract**
 - The **mortgage deed**
- **Final enquiries** are raised.



DAY 24 - SIGNING AND REPLIES

- Return all **signed documents** to your solicitor.
- Final enquiries should be **responded to and satisfied**.



DAY 25 - DEPOSIT REQUESTED

- Your solicitor will now request your **deposit** in readiness for exchange.



DAY 28 - EXCHANGE OF CONTRACTS

- Your **deposit is received**.
- You give your solicitor the **authority to exchange contracts**.
- **Congratulations — your new home is officially secured!**



Important: Reservation Period Expiry

If exchange of contracts has not taken place by the end of the reservation period, the transaction may be at risk of cancellation. In this case, a partial refund of the reservation fee may be made, as outlined in your Reservation Agreement.

Please speak to your Sales Advisor if you are concerned about meeting the timescales — we're here to help.

*Valuation fee may be required. Speak to developer for details.



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